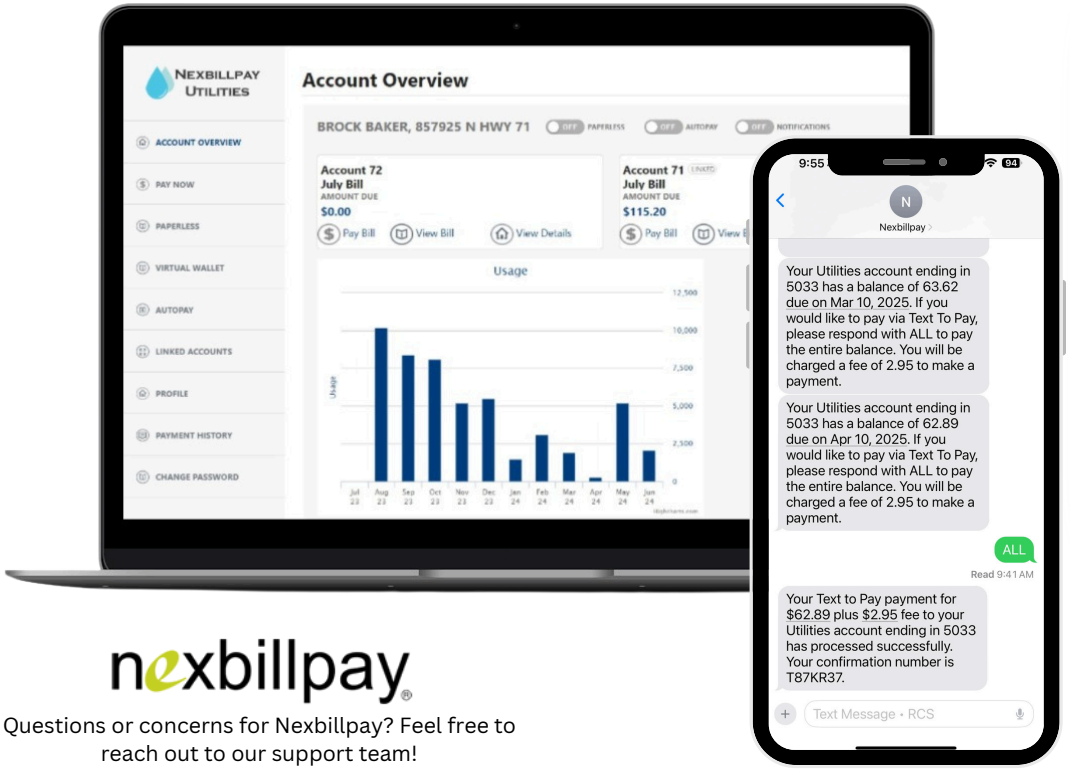
MELROSE WATER ASSOCIATION

INTRODUCING OUR NEW CUSTOMER PAYMENT PORTAL

Melrose Water Association is excited to announce our NEW customer portal!

To create a new online account through Nexbillpay, you will need your customer number located on your bill, and to visit **https://www.melrosewater.com/**
Customers will also have the option to pay by phone 24/7 by calling: **(866)584-7977**

Melrose Water Association is always improving and exploring new ways to give our customers the most reliable and affordable services possible. The new customer portal allows customers to manage accounts easily, monitor usage, view bills, and enroll in Autopay/Text to Pay.



nexbillpay®

Questions or concerns for Nexbillpay? Feel free to reach out to our support team!
(205) 945-1126

CREDIT CARD FEE STRUCTURE

All credit card transactions processed via Nexbillpay, whether through the online portal, the automated phone system, or in-person at the office, will follow the fee structure detailed below.

$0.01 - $250.00 ($2.95)
$250.00 - $5,000.00 (2.75%)

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If you have any questions or concerns regarding this change, please feel free to reach out to our office.
(352) 475-2248